

#### **DISCRIMINATION IS AGAINST THE LAW**

Hinsdale Orthopaedic Associates, S.C. ("HOASC") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. HOASC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

HOASC provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters.

HOASC provides free language services to people whose primary language is not English, such as Information written in other languages

Language assistance services are available at the front desk at all of our locations.

If you believe that HOASC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Attention: HOASC's Compliance Officer

• Mailing Address: 550 W. Ogden Avenue, Hinsdale, IL 60521

• Fax: (815) 207-4204

• Email: tricia.graunke@hoasc.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, HOASC's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language assistance services are available at the front desk at all of our locations.

Servicios de asistencia lingüística están disponibles en la recepción en todas nuestras localidades.

Usługi pomocy języka są dostępne w recepcji przy wszystkich naszych lokalizacjach.

## 語言協助服務,可於我們所有位置的前台。

언어 지원 서비스는 우리의 모든 위치에서 프론트 데스크에서 사용할 수 있습니다.

serbisyong tulong sa wika ay magagamit sa front desk sa lahat ng aming mga lokasyon.

### تشتمل الخدمات على خدمات المساعدة اللغوية في مكتب الاستقبال في جميع مواقعنا.

переводческие услуги предоставляются на стойке регистрации на всех наших местах.

ભાષા સહાય સેવાઓ અમારા સ્થાનોનો બધા ખાતે ફ્રન્ટ ડેસ્ક પર ઉપલબ્ધ છે.

# زبان کی مدد کی خدمات ہمارے مقامات میں سے سب پر سامنے میز پر دستیاب ہیں.

dịch vụ hỗ trợ ngôn ngữ có sẵn tại quầy lễ tân ở tất cả các địa điểm của chúng tôi.

servizi di assistenza di lingua sono disponibili nella parte anteriore a tutte le nostre sedi scrivania.

#### भाषा सहायता सेवाओं हमारे स्थानों के सभी पर सामने मेज पर उपलब्ध हैं।

services d'assistance linguistique sont disponibles à la réception à tous nos sites.

υπηρεσίες παροχής βοήθειας σε γλώσσα που είναι διαθέσιμες στη ρεσεψιόν σε όλες τις θέσεις μας.

Sprachassistenzdienste sind an der Rezeption an allen Standorten zur Verfügung.